

# TEXTBOOK REFUND or BOOK BUYBACK FORM

All items MUST be complete in order for shipment to be processed.  
Please PRINT LEGIBLY. Buyback checks are sent to the address that you provide on this form.

Please Print

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Email (used to notify you if we are unable to process your shipment):  
\_\_\_\_\_

Phone \_\_\_\_\_ Order Number: 9610000 

**CLICK ON BUYBACK/REFUND POLICIES & FAQ'S AT  
[www.nutextdirect.com](http://www.nutextdirect.com) FOR FULL EXPLANATION OF POLICIES.**

Select One:     TEXTBOOK REFUND                       BOOK BUYBACK

## For a REFUND:

- Full 100% refund for books purchased for a specific term if returned with a postmark no later than 10 days from the first day of class for that term.
- No refund allowed on books returned after the first 10 days of the term has passed regardless of when it was purchased.
- Books must include original receipt or copy. Books returned without a receipt will be processed as a buyback.
- Books must be returned in the same condition as when purchased.
- Upon arrival of shipment, your charge card will be credited.

## For a BUYBACK

- You may receive up to 50% of the purchase price if the book is being used by National University in an upcoming session. See our Top Wanted Buyback List on our web site at [www.nutextdirect.com](http://www.nutextdirect.com) for books eligible for 50% buyback.
- If your book is not listed on our Top Wanted Buyback List, go to our web site at [www.nutextdirect.com](http://www.nutextdirect.com) and click on the 'Cash for Books' banner.
- Books sent for buyback that are not on our Top Wanted Buyback List may receive 0% - 30% of the purchase price depending upon demand for the book nationally.
- Books must be returned in resalable condition - no missing pages or water damage.
- Instructor and international editions and all Quick Study Guides are ineligible for buyback.
- We will notify you via email if we cannot buy your book and will offer to send it back to you for \$15 shipping and handling.
- You will be issued a check for the buyback amount and sent to the address provided above. Please allow up to three weeks for checks to arrive.

CLIP AND USE AS SHIPPING LABEL:

FROM: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

TO:

NATIONAL UNIVERSITY TEXT DIRECT

918 S. PARK LANE, SUITE 105

TEMPE, AZ 85281