

FREQUENTLY ASKED QUESTIONS ON BUYBACKS

WHAT IS A BUYBACK?

A buyback is for a book that has been purchased but no longer meets the criteria for a refund. It can vary in value from 0% to 50% of the retail price of the textbook. A buyback is paid by cash or debit to the individual who presents Buyback Form and Student Card at the cash register.

WHAT DO I NEED TO SELL BACK MY BOOK

We buy books back everyday. All you need to sell back your book is your Student ID Card and your book. No buybacks will occur without Student ID Card.

HOW MUCH ARE MY BOOKS WORTH IF I SELL THEM BACK?

A buyback can vary in value from 0% to 50% of the current retail price based upon several factors. To receive 50% of the value of the book, it must meet three conditions:

1. The title must be used in one of the next two upcoming Carleton University semesters,
2. The Carleton University Bookstore's inventory level must be such that we need the book to meet future enrollment demands,
3. The book must arrive in a condition that another Carleton University student would deem as appropriate if they were to purchase it as a Used book. We do not sell damaged merchandise nor will we buy merchandise that has been damaged such as missing pages or supplementary materials, excessive highlighting and notes, water stains, broken bindings, etc.

If the book that is brought to the Bookstore for buyback does not meet the three conditions above, we will attempt to sell it to a wholesaler that sells to other College/University bookstores. The value of these books range from 0% - 30% and is based on two conditions:

1. There is a demand for the book. Older editions are unlikely to be in demand when new edition is published.
2. The book is in good condition and can be sold again.

HOW DO I KNOW IF YOU WILL BUY MY BOOK BACK?

Since we buy back books everyday, the best way to find out if we will buy back your used textbook is to come to the store. One of our sales associates will verify the value of a potential return in our database.

CAN I SELL BOOKS BACK THAT I BOUGHT SOMEPLACE ELSE?

As long as the book meets the criteria for buyback, we will buy it back even if you bought it elsewhere.

ARE THERE BOOKS THAT YOU DO NOT BUY BACK?

We cannot sell Instructor editions (desk copies provided free to instructors by publishers) nor International editions of textbooks. Since we cannot sell them, we cannot buy them.

HOW LONG DO I HAVE TO SELL MY BOOKS BACK?

The single, dominant factor in determining the value of a book is demand. The demand is based upon whether the school is using the book in one of the next two upcoming semesters and if we need more copies. The longer you wait, the greater the likelihood the class will be switching to a different book or different edition or that we already bought enough from other students.

WHAT IF I HAVE OTHER QUESTIONS?

Please contact us by email at carleton@bkstr.com or by calling us at (613) 520-3832 Monday – Friday 8:00 – 6:00 and Saturday 12:00 – 4:00 Eastern Standard time (excluding holidays).

We appreciate your buyback as it is the primary method in which we increase our selection of Used inventory for Carleton University students to purchase from us.