

**Q. When can I begin purchasing textbooks for my classes?**

You can purchase textbooks with cash, check or credit card in the Fall semester two weeks before classes begin and you can use your Financial Aid Book Charge starting one week before classes begin. In the Spring semester you can purchase textbooks by any means one week before classes begin.

**Q. Does The Campus Book Store have a website and can I purchase my textbooks from the website?**

Yes, please go to [www.flcc.bkstr.com](http://www.flcc.bkstr.com), click on “Find Your Textbooks and Course Materials” and follow the prompts. Please have your student schedule handy when checking textbook information.

**Q. What will my textbooks cost?**

A full-time student, on average should plan on spending approx. \$400 per semester for textbooks. This will vary greatly by course schedule, academic major, etc. There is no sales tax on textbooks when purchased at the FLCC Campus Book Store. We do all we can to make used textbooks available to students; the best opportunity to purchase used books is when they first go on sale.

**Q. Can I use excess financial aid to purchase textbooks and course related materials?**

**Yes.** Students can activate a Financial Aid Book Charge Account at the bookstore beginning one week prior to the first week of classes in the Fall and Spring semesters and use the account through the third week of the semester. There are no book charges for JanPlan or Summer terms.

**Q. I take classes only at the Geneva or Wayne Campus Center; how can I get my textbooks without driving to main campus?**

The textbooks for courses offered at the Geneva/Wayne Campus Centers will be available for sale at each location the following days/times: Tuesday, Sept 8 – Thursday, Sept 10 8am – 1pm; 5pm – 7:30pm, Friday, Sept 11 8am – 1pm and Monday, Sept 14 8am – 1pm; 5pm – 7:30pm.

**Q. Can I use my Financial Aid Book Charge at the Geneva/Wayne Campus Center?**

**Yes.** Please go to the bookstore at either campus center and a Campus Book Store Associate will be glad to assist you. You must have your FLCC student ID and course schedule so we can assist you accordingly. A bookstore associate will check your Financial Aid account and authorize a book charge

if funds are available. In most cases, students can purchase their books at the campus centers once the book charge is approved.

**Q. How do I know what books I need for class?**

There are two ways. Please go to our website at [www.flcc.bkstr.com](http://www.flcc.bkstr.com) and click on “Find your Textbooks and Course Materials” and follow the prompts from there. You will need your course schedule. The other is to come to main campus bookstore with your course schedule and we will be happy to assist you. Please note the textbook section of the bookstore will be closed to students so we can assist each student individually and ensure students get the correct textbooks.

**Q. What if I want to return or exchange a textbook OR what if I decide to drop or change a course and need to return or exchange a textbook?**

Original cash register receipt is required for **all** returns and exchanges; no exceptions. Textbook returns and exchanges are accepted until Monday, Sept. 14, 2009. After Monday, Sept. 14<sup>th</sup>, you must provide **proof of course change** and you will have until Monday, Sept. 28<sup>th</sup> to return or exchange. Textbooks purchased after Monday, Sept, 28 for semester long courses are non-refundable. General merchandise and apparel may be returned or exchange within 30 days of purchase.

**Q. What is “Book Buy Back”? When can I sell my books back? What do I need to sell my books back?**

“Book Buy Back” is your chance to sell your books back to the bookstore. We buy back books during the last week of the Fall and Spring semesters, everyday the bookstore is open during the summer and during JanPlan session in January. You will need to present your FLCC SmartSaver ID or valid drivers license in order to sell your books.

**Q. How much will I receive for my textbooks when I sell them back?**

Not every book has buy back value. However, if a book is going to be used the following semester at FLCC you will receive 50% of what you paid for the book, whether you bought it new or used. We are also online with a major used book wholesaler, so if we don't buy the book for us, you could receive some money for your book based on the national demand for the book. Please note, the FLCC Campus Book Store does not determine what books will be used at FLCC. That decision is made by Professor's and/or Department Chairpersons. Books must be in resalable condition for us to buy back from you to resell to other students.