



THE TECHSTORE REPAIR CENTER @ THE VILLAGE BOOKSTORE

HOURS

Monday - Friday: 8:30am-5pm
Saturday & Sunday: Drop Off Only
Phone Number: 757-423-2308
Email: techstore@odu.edu

Located in the Old Dominion University Village Bookstore, the Techstore Repair Center is a licensed Apple and Dell repair shop committed to delivering incredible service exclusively to ODU students, faculty and staff at competitive prices.

- We support the university's Mobile Monarch Notebook Program by providing on-campus repair services free of charge if notebook is still under warranty.
(If notebook is no longer under warranty a repair estimate will be provided to the user.)
- We service and repair Apple computers that are covered under the 1 year Apple Limited Warranty & 3 year AppleCare Protection Plan free of charge.
(See Apple Limited Warranty and AppleCare Protection Plan Terms and Conditions for complete product details.)
- We service and repair Dell computers that are covered under the 1 year limited hardware warranty and any Dell Extended Warranty.
(See Dell 1 Year Limited Warranty and Dell Extended Warranty Terms and Conditions for complete product details.)

Apple and PC Computer Service Menu* (Non-warranty repairs)

Diagnostic/Minimum bench time fee.....	\$45
Hardware Repair (Dell & Apple only).....	\$50/Hour + Cost of parts
Virus/Malware Removal.....	\$100/incident
System Restore.....	\$60
Data backup.....	\$80
(User provides backup storage. Movies and music will not be backed up.)	
Software Install.....	\$20
(User provides software or purchases separately.)	

*Prices and services subject to change

